

Gaming Policy

The Sydney Rowing Club is committed to providing gambling facilities in an environment which minimizes harm and meets community expectations by conforming with all relevant Acts and Regulations and following the Club Safe responsible gambling program.

The Sydney Rowing Club has adopted a set of Gaming Machine Playing Conditions, as presented by Club Safe, which regulate and limit the rights and obligations of anyone who plays a gaming machine in the Club. These conditions are on display in the gaming area and accessible to all patrons.

The Sydney Rowing Club provides a system for patrons to register their concerns through the complaint resolution process.

The Sydney Rowing Club ensures responsible practices in relation to advertising and promotion related to gambling by following the Club Safe Advertising Code of Practice and ensuring compliance with all relevant legislation.

The Sydney Rowing Club has developed a Financial Policy ensuring all legislative requirements related to cheque cashing, payment of winnings and financial transactions comply with legislative requirements and encourage responsible practices in the use of finances for gambling purposes.

The Sydney Rowing Club is committed to maintaining the privacy of patrons' personal information relating to gambling in accordance with the Club's privacy policy.

The Sydney Rowing Club supports Responsible Gaming training and ensures all staff have attended the Responsible Conduct of Gambling training course thereby being aware of legislative requirements, harm minimization issues, the risks of not complying with legislative requirements and taking appropriate steps to ensure patron and employee care.

The Sydney Rowing Club has adopted a self-exclusion program, as presented by Club Safe, which is compliant with gaming legislation in order to patrons to take responsibility for their gambling activity.

The Sydney Rowing Club ensures staff and patrons are aware of the Club's policies in relation to responsible gambling through induction procedures, the staff handbook, signage and brochures being available in the gaming and other areas of the club.

The Sydney Rowing Club has established links with a counselling service, which is available to provide support and advice for patrons and their families who feel they may have a problem with their gambling.